

**Regulatory Affairs Department**  
Office of the Director



May 16, 2008

Ms. Marlene Dortch  
Secretary  
Federal communications Commision  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

**Re: Implementation of the Payphone Reclassification and Compensation  
Provision of the Telecommunications Act of 1996, cc Docket No. 96-128**

Dear Ms. Dortch:

Attached please find the updated Payment Handling and Dispute Resolution Contact List for PRT/PRTLTD, per requirement of 47CFR Section 64.1320 (e). We have updated the secondary contact information for the Resolving Disputes, which is the only change.

If you have any question, do not hesitate to contact me at (787) 782-9046.

Sincerely,

A handwritten signature in black ink, appearing to read "Walter Arroyo", is written over a horizontal line.

Walter Arroyo

Enclosure

cc: Omar Acevedo  
Edith Rosario  
Irma Muratti  
Roberto Correa  
Lina Nazario  
Luis M. Delgado  
Peggy Gaitan  
Javier Torres

**Puerto Rico Telephone Company, Inc (PRT) & PRT Long Distance, Inc.  
(PRTLTD) Payment Handling and Dispute Resolution Contacts**

Per requirement of 47 CFR Section 64.1320(e), PRT/PRTLTD provides this statement identifying the persons responsible for handling payphone compensation and for resolving disputes with payphone service providers:

**I. HANDLING PAYPHONE COMPENSATION**

Primary Point of Contact:	Billing Concepts, Inc. Attention: Peggy Gaitan 7411 John Smith Drive, Suite 200 San Antonio, TX 78229 Telephone: (210) 949-7109
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Secondary Point of Contact:	PRT/PRTLTD Attention: Irma Muratti P. O. Box 360998 San Juan, PR 00936-0998 Telephone: (787) 749-2657
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**II.RESOLVING DISPUTES**

Primary Point of Contact:	PRT/PRTLTD Attention: Luis M. Delgado P.O. Box 360998 San Juan, PR. 00936-0998 Telephone: (787) 775-7677
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Secondary Point of Contact:	PRT/PRTLTD Attention: Lina Nazario P.O. Box 360998 San Juan, PR. 00936-0998 Telephone: (787) 775-7601
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